



CARAVAN HIRE TERMS & CONDITIONS

Payment

A deposit of £100 per caravan is required to secure a booking which will be returned no later than 14 days after the hire subject to the following:-

Payment is due in full 28 days prior to the hire date. We will consider the booking as cancelled if payment is not received by this time.

Should the Hirer cancel the booking up to 28 days prior to the commencement of the hire, the holding deposit will be refunded less an administrative fee of £50.

If cancelled less than 28 days prior to the commencement of hire, the Hirer will be liable to pay costs on a scale proportionate to the length of time before the hire commences, as set out below:-

Cancellation between 28 days and 22 days before commencement of the hire: 60% of the hire.

Cancellation between 21 days and 7 days before commencement of the hire: 80% of the hire.

Cancellation less than 7 days before commencement of the hire: 100%.

Hirers are advised to take out their own insurance to safeguard against such losses.

An adult, over the age of 25 must be using and be responsible for the caravan.

Pets by arrangement only and may be refused on some caravans.

The caravan will be sited upon delivery and may not to be moved by the Hirer.

No pitching of own awnings or gazebos on the caravan.

No use of generators with the caravan.

Nothing is to be stuck to any part of the caravan and/or awning - inside or out.

No burning of candles is permitted.

It is now an offence for the Hirer to smoke, or allow anyone to smoke, in any hired caravan and the signs displayed in each vehicle make this clear. The Company has an obligation to all clients to maintain the vehicles smoke-free and therefore, should the Hirer return a caravan in which smoking has occurred this will result in a deduction of £50 of the holding deposit to cover the costs of fumigation or cleaning.

Upon departure:

The caravan is to be left clean and tidy – free from food, rubbish etc.

All exterior equipment (fresh water container including pump, waste water container along with the pipes and the step) to be placed inside the caravan. The water containers should be empty and rinsed. Should these items be missing upon collection of the caravan, you will be charged for replacements.

The toilet must be emptied and cleaned. A charge of £50 will be deducted from the deposit in the event of the chemical toilet remaining un-emptied or overflowed into the housing underneath.

Any damage is to be advised to enable repairs to be undertaken before the next hire. Damages may be chargeable.

We reserve the right to refuse caravan hire without stating our reasons.